

## **Notice of Non-Discrimination**

Esse Health ACO complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Esse Health ACO does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Esse Health ACO:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters or
  - Written information in other formats (e.g., large print, braille, electronic formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Customer Service at 855-947-0090 (TTY: 711).

If you believe that Esse Health ACO has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you may contact Esse Health ACO's hotline at 1-800-450-0068. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights (OCR), electronically at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, by phone at 1-800-368-1019, 800-537-7697 (TDD), or by mail at U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is also available at Esse Health ACO website: EHDCE.com.